

## FEDERATION OF SBI PENSIONERS' ASSOCIATIONS

Regn. No. S/17025 of 1986 Under Societies Registration Act 1860 (Delhi)

## **ADMINISTRATIVE OFFICE, BENGALURU**

65, SBI LHO Buildings, St. Mark's Road, Bangalore - 560001 Email: fsbipa@gmail.com

(All letters to be addressed to the General Secretary)

Date: 23rd December 2025

G.D. NADAF General Secretary (M) 9448124777

N. RADHAKRISHNAN President (M) 9848525214

Ref. No. FSBIPA/32/2025

To

The Deputy Managing Director (HR) & Corporate Development Officer State Bank of India Corporate Centre State Bank Bhavan Mumbai

Dear Sir,

PENSIONERS MEETS & STRUCTURED MEETINGS

We draw your kind attention to the HRD Department letter dated 29 August 1994, through which Circles were advised to hold annual informal get-togethers for pensioners to help them feel valued and remain emotionally connected with the Bank. The informal get-togethers were later termed as Pensioners' Meets to be conducted at all AOs, RBOs and major Centres.

- 2. In line with this philosophy, the Bank had also institutionalised Structured Meetings with Pensioners Association/federation held twice yearly at LHO level and once annually at the Corporate Centre, RBO & AO levels which served as an effective two-way communication channel with pensioners.
- 3. However, over the years, these Pensioners' Meets and Structured Meetings at AO, RBO levels have largely ceased in majority of the Circles, leading to the dilution of a valuable engagement mechanism that once strengthened pensioners' sense of belonging to the SBI family.
- 4. Pensioners form the largest contingent of SBI, being not only former employees but also loyal customers with their lifetime savings and continued family relationships anchored with the Bank. We believe that satisfied customer/ex-employee will be the best ambassador of the Bank.

- 5. Taking into consideration the requirements on account of huge increase in the strength of pensioners' community, and do take care of their needs and resolution of their grievances, we request for conduct of Structured Meetings at Corporate Centre level twice a year i.e., once in every 6 months and for conduct of Small Committee Meetings twice in a year, in between two Structured Meetings. Further, the Structured Meetings at AO/RBO level shall also be conducted twice in a year.
- 6. We are sure that revival of these interactions would aid issue resolution, improve policy communication, and reinforce trust and emotional bonding with a community that remains deeply invested financially and sentimentally with the Bank, which would be fully aligned with the spirit of the 1994 HRD guidance and SBI's enduring values.
- 7. In this connection, we humbly seek your consideration for a uniform, Bank-wide framework providing for:
  - 1. Two Structured Meetings with the federation representatives at half-yearly intervals at the Corporate Centre;
  - 2. Small Committee Meetings In between Structured Meetings at the Corporate Centre;
  - 3. Half-yearly Structured Meetings at all AO/RBO at Circle levels;
  - 4. Annual get-together meetings of all pensioners and family pensioners at LHO, AO, RBO levels and at major centres.
- 8. In the circumstances, we are of the view that our submission as above would be considered favourably. We also request you to arrange for sending communication to all Administrative Circles of the Bank to conduct Pensioners' Meets and Structured Meetings at stipulated intervals without fail and to involve our pensioners Associations in those meets.

With Warm Greetings,

Yours faithfully,

(G.D. NADAF)

**GENERAL SECRETARY**